



# September 2018 - June 2019

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## Class Listing by Month (See reverse for alphabetical listing and [www.agts.com/calendar](http://www.agts.com/calendar) for full course descriptions.)

SEPTEMBER		Fee (member)	MARCH		Fee (member)
9/19/18 (Tempe)	All I Said Was... <i>How to Avoid Insults, Lawsuits, and the 6 O'clock News</i>	\$139 (\$99)	3/26/19 (Peoria)	Win-Win Negotiation Skills	\$209 (\$169)
OCTOBER			APRIL		
10/03/18 (Wickenburg)	Supervisor's Academy <i>(Ongoing thru 3/6/19)</i>	\$1899 (\$1499)	4/02/19 (Phoenix)	Managing Your Time & Multiple Priorities	\$209 (\$169)
10/24/18 (Tempe)	Dealing Positively with Workplace Negativity	\$209 (\$169)	4/03/19 (Phoenix)	Supervisor's Academy <i>(Ongoing thru 6/19/19)</i>	\$1899 (\$1499)
10/30/18 (Peoria)	Innovation, Creativity & Breakthrough Thinking	\$209 (\$169)	4/04/19 (Peoria)	The Art of Followership	\$209 (\$169)
NOVEMBER			4/04/19 (Phoenix)	Managing the Angry Public	\$209 (\$169)
11/01/18 (Tempe)	Supervisor's Academy <i>(Ongoing thru 1/31/19)</i>	\$1899 (\$1499)	4/11/19 (Phoenix)	Critical Thinking	\$279 (\$239)
11/07/18 (Tempe)	Total Quality Customer Service	\$209 (\$169)	4/11/19 (Peoria)	Introvert Power	\$209 (\$169)
11/20/18 (Phoenix)	Creating a Positive Impression	\$209 (\$169)	4/16/19 (Peoria)	Dealing Positively with Workplace Negativity	\$209 (\$169)
11/29/18 (Phoenix)	Contracting Academy <i>(11/29/18, 12/3/18-12/6/18)</i>	\$779 (\$679)	4/25/19 (Phoenix)	Taking Minutes of Meetings	\$209 (\$169)
DECEMBER			JUNE		
12/04/18 (Peoria)	Mastering Change	\$209 (\$169)	6/06/19 (Phoenix)	Writing Skills Academy <i>(6/6, 6/13, &amp; 6/20/19)</i>	\$599 (\$499)
12/05/18 (Phoenix)	Writing Skills Academy <i>(12/5, 12/12, &amp; 12/19/18)</i>	\$599 (\$499)	6/11/19 (Phoenix)	Conflict, Confrontation & Communication	\$209 (\$169)
			6/13/19 (Phoenix)	Survival Skills for Supervisors	\$209 (\$169)
			6/27/18 (Phoenix)	Presentation Skills	\$209 (\$169)
			TBA (Phoenix)	Communication Academy <i>(3-days, exact dates TBA)</i>	\$599 (\$499)

**LOCATION:** For exact location address, visit our website: [www.agts.com/locations/](http://www.agts.com/locations/)

### Di\$counts for multiple enrollments!

Enroll 3 people in the same session at the regular price, get the 4th FREE!  
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 We believe that each of our seminars provides a valuable training experience and we stake the course fee on the belief that you will agree. If you feel that the seminar was not of value your fee will be promptly refunded.

**Alphabetical Class Listing**

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CLASS	DATES/LOCATION	TIME	FEE (MEMBER)
All I Said Was... <i>How to Avoid Insults, Lawsuits, and the 6 O'clock News</i>	9/19/18 (Tempe)	8:30-12:30	\$139 (\$99)
Art of Followership	4/04/19 (Peoria)	8:00-12:00	\$209 (\$169)
<b>NEW</b> Communication Academy	June, <i>exact dates TBA</i> (Phoenix) ( <i>Attend all 3 days</i> )	8:30-4:30 <i>daily</i>	\$599 (\$499)
Conflict, Confrontation & Communication	6/11/19 (Phoenix)	8:30-4:30	\$209 (\$169)
Contracting Academy	11/29, 12/3 - 12/6/18 (Phoenix) ( <i>Attend all 5 days</i> )	8:30-12:30	\$779 (\$679)
Creating a Positive Impression	11/20/18 (Phoenix)	8:30-12:30	\$209 (\$169)
Critical Thinking Skills	4/11/19 (Phoenix)	8:30-4:30	\$279 (\$239)
Dealing Positively with Workplace Negativity	10/24/18 (Tempe); 4/16/19 (Peoria — 8:00-12:00)	8:30-12:30	\$209 (\$169)
Innovation, Creativity, and Breakthrough Thinking	10/30/18 (Peoria)	8:00-4:00	\$209 (\$169)
Introvert Power	4/11/19 (Peoria)	8:00-12:00	\$209 (\$169)
Managing the Angry Public	4/04/19 (Phoenix)	8:30-4:30	\$209 (\$169)
Managing Your Time & Multiple Priorities	4/02/19 (Phoenix)	8:30-4:30	\$209 (\$169)
Presentation Skills	6/27/19 (Phoenix)	8:30-4:30	\$209 (\$169)
Mastering Change	12/04/18 (Peoria)	8:00-12:00	\$209 (\$169)
Supervisor's Academy	10/3/18-3/6/19 (Wickenburg); 11/1/18-1/31/19 (Tempe); 4/3/19-6/19/19 (Phoenix)	Varies	\$1899 (\$1499)
Survival Skills for Supervisors	6/13/19 (Phoenix)	8:30-4:30	\$209 (\$169)
Taking Minutes of Meetings	4/25/19 (Phoenix)	8:30-4:30	\$209 (\$169)
Total Quality Customer Service	11/7/19 (Phoenix)	8:30-4:30	\$209 (\$169)
Win-Win Negotiation Skills	3/26/19 (Peoria)	8:00-12:00	\$209 (\$169)
Writing Skills Academy	12/5, 12/12 and 12/19/18 (Phoenix) ( <i>Attend all 3 days</i> ), 6/6, 6/13 and 6/20/19 (Phoenix) ( <i>Attend all 3 days</i> )	8:30-4:30 <i>daily</i>	\$599 (\$499)

**Visit our website for latest updates and additions!**

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